

Collaborative Evaluation of the Edmonton & Area Mental Health Action Plan

Tammy Horne, Deborah Morrison

M.A.P.S. Annual Collaboration Showcase, 2018

Collaborative Approach to Evaluation

External evaluator works closely with both Evidence Foundation Leadership Team and Steering Committee

Evidence Foundation Leadership Team also serves as an Evaluation Advisory Committee

Approaches refined through dialogue as lessons learned

Evidence to the rescue

Synthesis!

Policy briefs!

Knowledge-sharing portals!

Influencing!

Advocacy!

Publications!

Engagement with end users!

Press releases!

Communication capacity!



Big Picture Broad Outcomes

Across system, there will be more:

- communication
- coordination
- collaboration.

There will be increased access to continuum of mental health care.

Big Picture Broad Outcomes

Edmonton and area residents will have more opportunities to maintain or improve their mental health. (Individuals, families, organizations, governments)

There will opportunities to replicate/adapt the Edmonton and Area Mental health initiative in other communities.

Variety of Methods...Emergent

Historic document review

Stakeholder commitment & engagement tracking

Reflective questions to open meetings:

- stories of change/progress (practice shifts, collaborations, observed system changes)
 - emerging issues, opportunities
-

Variety of Methods...Emergent

Focused reflective conversations – periodically with Steering Committee, Leadership Teams

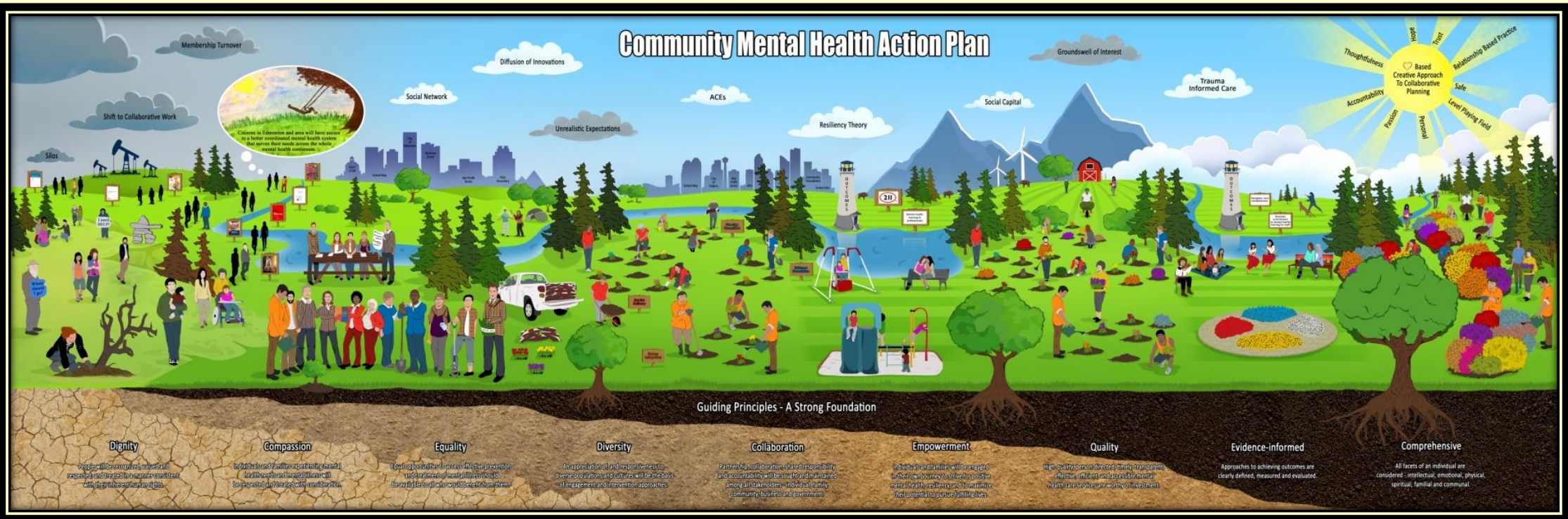
Rapid cycle assessment of training and “products” (of various types)

Special projects (evidence use survey, navigation focus groups)

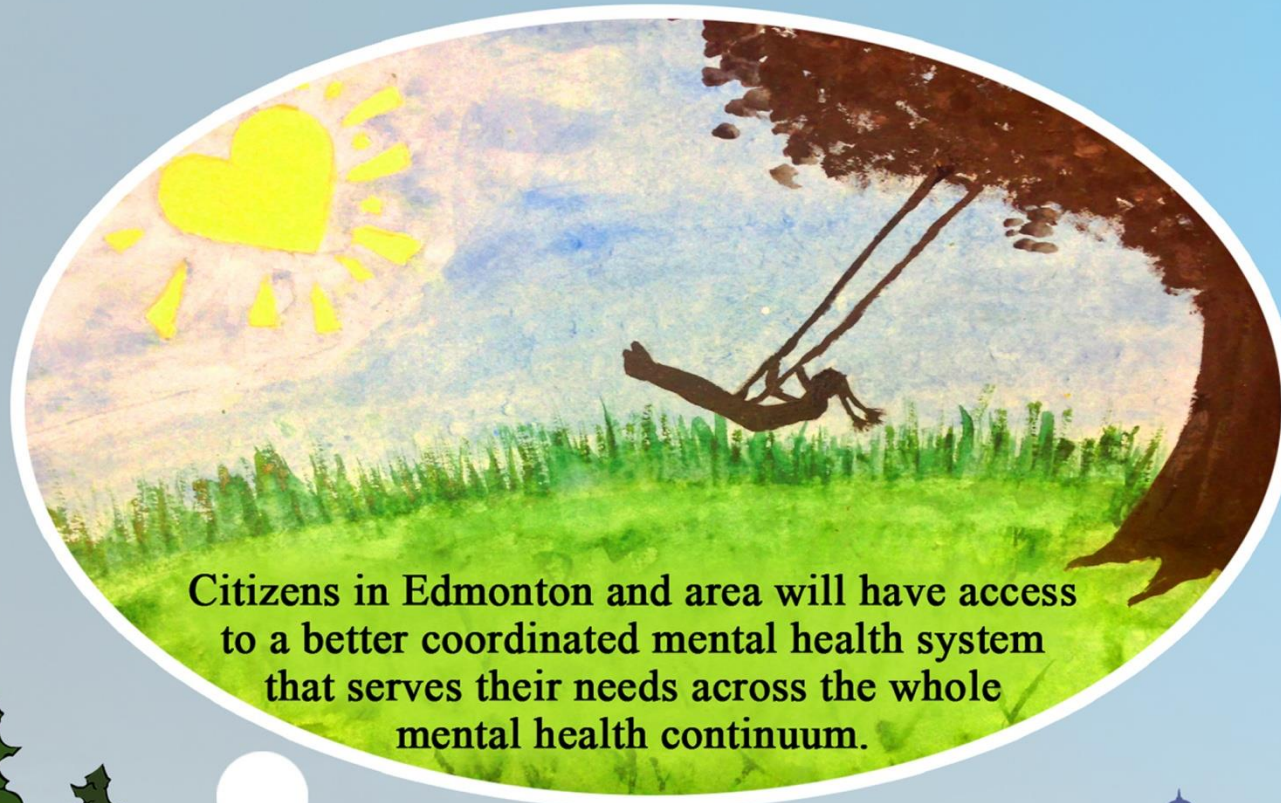
Journey mapping integrates key overarching findings with exemplars — from multiple methods — into a visual representation

Ongoing feedback on map in progress

Community Mental Health Action Plan







Citizens in Edmonton and area will have access to a better coordinated mental health system that serves their needs across the whole mental health continuum.



to a better coordinated mental health system that serves their needs across the whole mental health continuum.







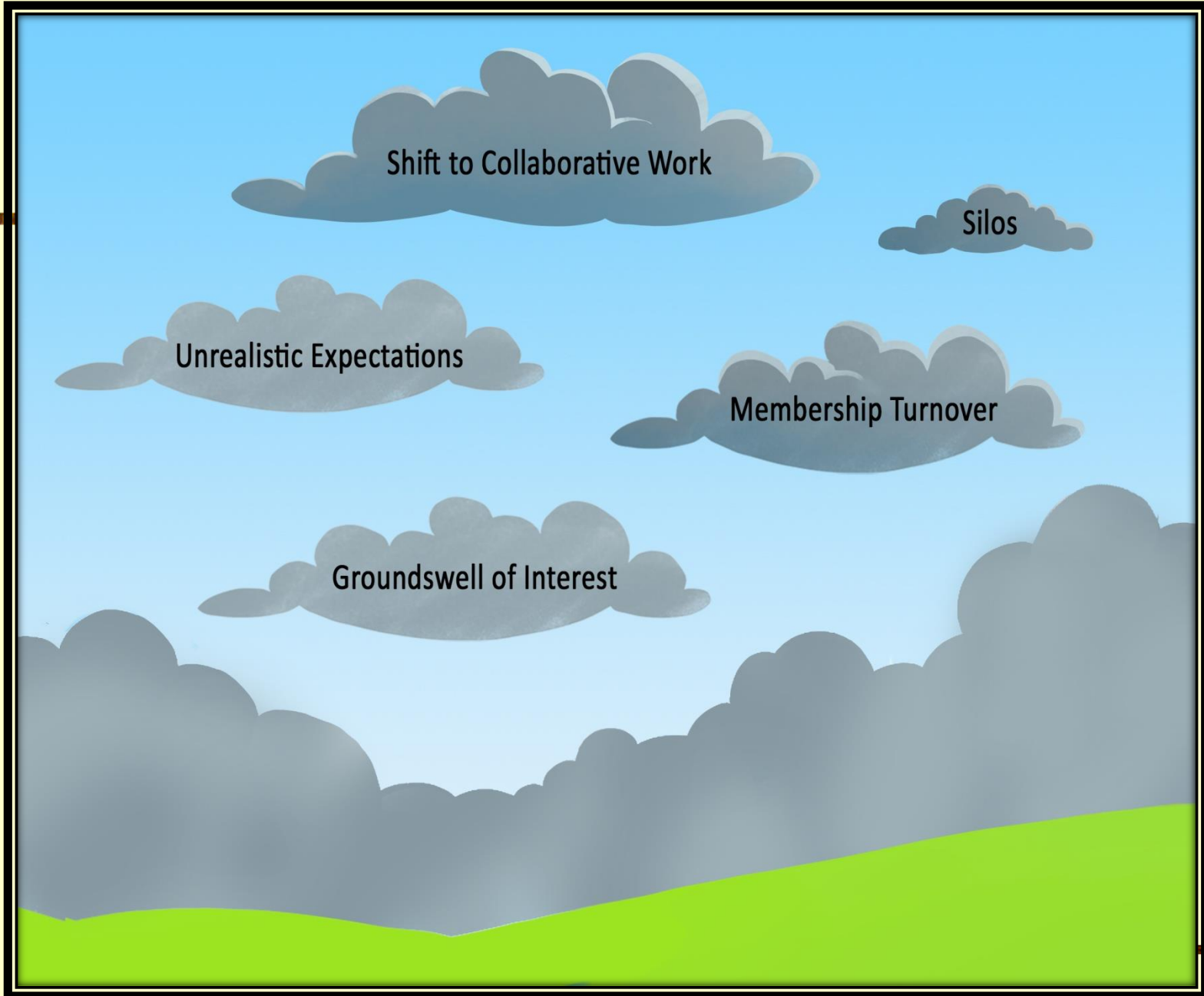












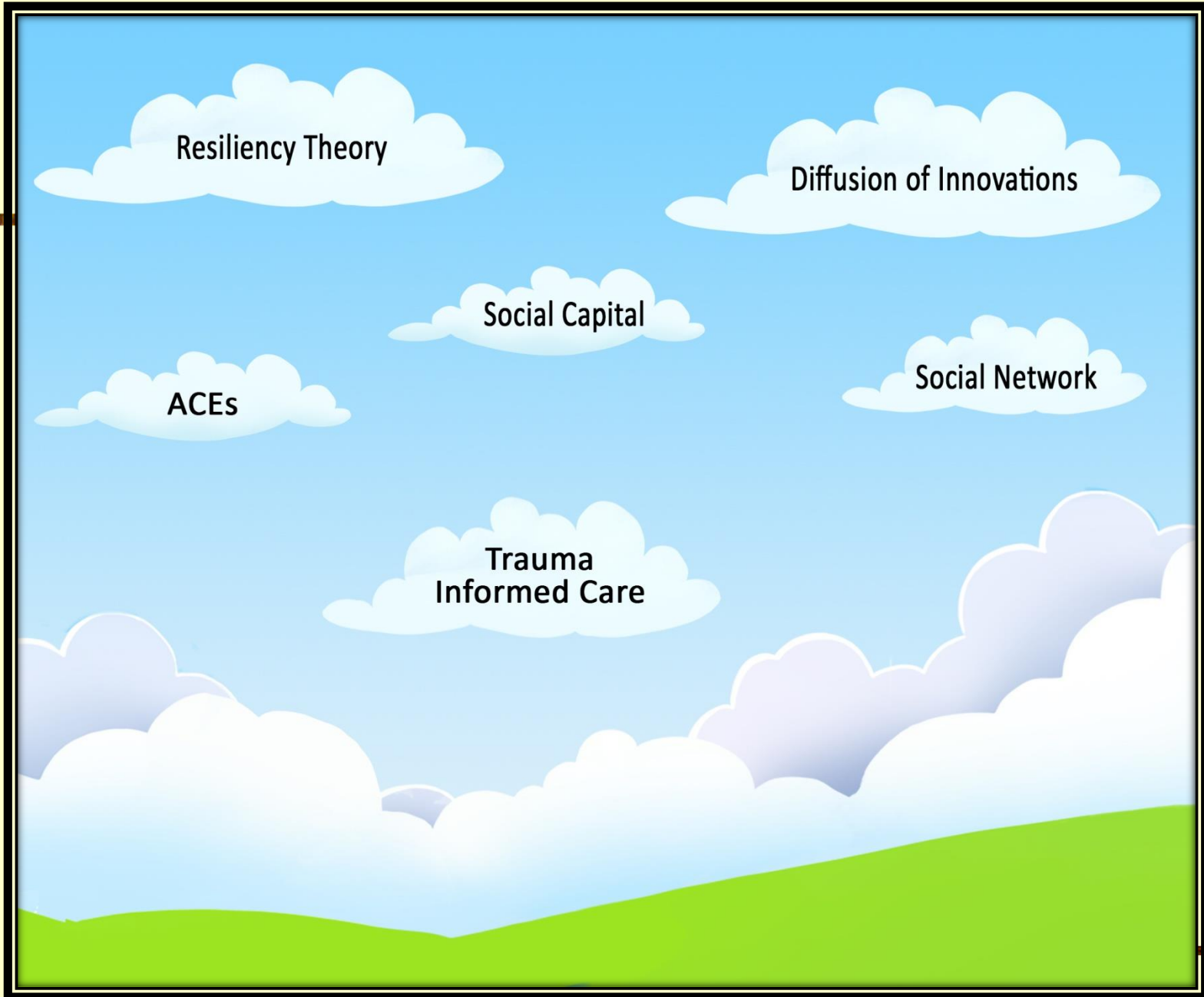
Shift to Collaborative Work

Silos

Unrealistic Expectations

Membership Turnover

Groundswell of Interest



Resiliency Theory

Diffusion of Innovations

Social Capital

Social Network

ACEs

Trauma
Informed Care



Guiding Principles - A Strong Foundation

Dignity

Compassion

Equality

Diversity

Collaboration

Empowerment

Quality

Evidence-informed

Comprehensive



Some Milestones to Date...

Growing commitments to Action Plan implementation over time

Increase in role diversity as opportunities to commit keep emerging

Commitment to evidence use in stakeholders' own work

Some Milestones to Date...

Shifts in policies, practices, priorities:

- other major initiatives (City of Edmonton) designate Action Plan lead role in parts of their work
 - more data sharing agreements between orgs
 - growing stakeholder engagement with training framework
 - stakeholders reframing navigation as competency vs job
-

Some Milestones to Date...

People follow up on commitments by taking on specific roles and tasks

- Living Library volunteers are coming forward
 - growth resources and training to enhance navigation
 - support for data gathering for expanded 211
 - more Calgary stakeholders taking roles in provincial project
-

Some Milestones to Date...

Types of stakeholder engagement is expanding –
e.g., joining Task Groups as members or for specific
activities; contributing to field guide
